



MINUTES
Board of County Commissioners Meeting
Monday, November 7, 2022 4:00 PM
Pender County Public Assembly Room

MEMBERS PRESENT:

George Brown
Fred McCoy
Jacqueline A. Newton
David Piepmeyer
Jimmy T Tate

MEMBERS ABSENT:

OTHERS PRESENT:

David Andrews, County Manager
Trey Thurman, County Attorney
Tera Cline, Clerk to the Board
Allen Vann, Assistant County Manager
Other Staff and Members of the Press and Public.

Page

1 CALL TO ORDER

Chairman McCoy called the meeting to order at 4:00 PM

2 INVOCATION

Commissioner Brown presented the invocation

3 PLEDGE OF ALLEGIANCE

Commissioner Piepmeyer lead the pledge of allegiance

4 ADOPTION OF AGENDA

Moved by Jacqueline A. Newton, seconded by David Piepmeyer

Motion approved to remove agenda items

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			

David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

4.2 Motion to adopt agenda with amendments listed below.

Moved by Jacqueline A. Newton, seconded by David Piepmeyer

Motion to adopt agenda with Items 8.1, 8.2, and 9.6 removed from this agenda.

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

5 PUBLIC HEARING

6 PUBLIC INFORMATION

6.1 Novant Health Pender Medical Center Update

17 - 28

Shelbourne Stevens, President of New Hanover Reginal Medical Center and President of Novant Health's Coastal Market, and Ruth Glaser, President and COO, Novant Health Pender Medical Center presented an update on Novant in Pender County. The presentation gave an overview of Novant's mission, vision, and values. Mr. Shelbourne gave a brief history of the partnership in New Hanover County. He gave an overview of what Novant and NHRMC have accomplished together so far. Mr. Stevens mentioned the forces impacting healthcare. Ruth Glaser, shared the following information.

- Pender signed a twenty-year management agreement with NHRMC originally July 1999
- Agreement extended twice since then and currently set to expire 7/16/2023
- NHRMC has contributed over \$61M through 2021 to support operations
- More than tripled payroll (salary, wages, and benefits) from \$7M to almost \$24M between 2000 and 2022

- NHRMC has contributed a total of \$20.8M in capital contributions, with significant projects including:

- Surgical services renovation (2 operating rooms and 1 endoscopy suite) and upgraded imaging equipment
- Renovation of all patient rooms on 1 West
- Main entrance renovation that included the main lobby, gift shop, and chapel
- Infrastructure improvements for things like generators, roofs, HVAC, etc.
- Electronic medical record (EMR)

Annual contributions to the pension fund between 2014 and 2020 totaling \$3.6M.

Ms. Glaser also noted the Black River Health Services partnership with Novant Health Pender Medical Center to establish a rural Family Medicine training track after receiving an HRSA Grant.

Ms. Glaser touched on expanded access points in Pender County. To include expanding services in Rocky Point and a replacement hospital.

Vice Chairman Tate asked Ms. Glaser what she feels is the biggest challenge of this past year with the hospital. She stated that for Pender it was and still is staffing challenges.

Commissioner Brown asked what lesson was learned or what would they do differently since going through the pandemic. Ms. Glaser stated that being able to send tests and patients to NHRMC made accommodating for all.

Commissioner Newton asked if the renovations that were mentioned were done before Novant took over and Ms. Glaser confirmed yes that most of them were. Mr. Stevens also confirmed that NHRMC is fully staffed at this time.

Commissioner Tate asked if Novant had the opportunity to continue in Pender County and what benefits would the county have with that. Ms. Glaser stated that continue the operations status quo. Commissioner Newton stated does status quo mean keeping the hospital in Burgaw.

[PMC Nov. 7 draft presentation](#)

7 PUBLIC COMMENT

Chairman McCoy acknowledged the Veterans in the room.

Neal Shulman, 52 Renee Dr., addressed the board in regard to his concerns with Novant

Heather Allen, 336 Edgewater Way, expressed her concern about a dilapidated house near Topsail High School.

Mayor Newkirk stated he was the squeaky wheel.

8 CONSENT AGENDA

- 8.3 Approval of Road Additions Petition for NC DOT
- 8.4 Approval of BOCC Meeting Minutes October 17, 2022
- 8.5 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-0746-0000
- 8.6 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-3885-0000
- 8.7 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-6311-0000
- 8.8 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-6253-0000
- 8.9 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-5471-0000
- 8.10 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-4727-0000
- 8.11 Approval of Surplus Property Advertisement for Auction - King's Estates
2277-87-3945-0000
- 8.12 Approval of Surplus Property Advertisement for Auction - 25529 US Hwy
421
- 8.13 Approval of Surplus Property Advertisement for Auction - Hwy 117,
Union 3321-22-7541-0000
- 8.14 Approval of Surplus Property Advertisement for Auction - Old River
Road, Burgaw 3247-56-7544-0000
- 8.15 Approval of Surplus Property Advertisement for Auction - McDuffie Road
2277-21-5048-0000
- 8.16 Approval of Surplus Property Advertisement for Auction - Little Egypt
Road 2354-71-6682-0000

- 8.17 Approval of Surplus Property Advertisement for Auction - Listed Generators
- 8.18 Approval of Tax Releases and Refunds
- 8.19 Motion to adopt consent agenda as amended 8.1 and 8.2 removed

Moved by George Brown, seconded by Jimmy T Tate

Motion approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer		x		
Jimmy T Tate	x			
	4	1	0	0

CARRIED.

9 APPROVALS AND RESOLUTIONS

- 9.1 Approval of a Purchase Order for the Central Square (Zuercher) Annual Subscription and Annual Maintenance fee in the amount of \$91,087.65.

The Pender County Sheriff's Office selected Zuercher Technologies as the replacement to the VisionAir system in 2019. The Zuercher solution uses one application and one database, all from one vendor (Zuercher). The hardware is provided as part of the solution, saving costly equipment upgrades every 5 years, and is monitored 24x7x365. The system is continuously updated to include enhancements, new features, and customer requests. Zuercher is the only Public Safety solution to follow this model and would qualify as the Sole Source Exception under North Carolina State Competitive Bidding Requirements.

The annual subscription and maintenance fee for Zuercher is \$91,087.65. These funds will come from accounts 510-404500 and 252-404500. These funds were budgeted for FY 23.

Moved by David Piepmeyer, seconded by George Brown

Motion to approve

	For	Against	Abstained	Absent
George Brown	x			

Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

- 9.2 Approval of a Purchase Order and requesting funds for the 911 Center Radio System through Motorola Solutions in the amount of \$41,244.90.

Approval of Purchase Order and requesting funds for E911 radio system through Motorola Solutions for annual maintenance and support. This service contract assures that the radio system is kept in good working order through a 24/7 emergency service agreement, yearly preventative maintenance agreement as well as covering any costs of repairs that may be needed throughout the year. These funds were not budgeted for in FY23. These funds will be 100% reimbursable from 911 Board. Funds will come out of 252-404500.

Moved by George Brown, seconded by David Piepmeyer

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton		x		
David Piepmeyer	x			
Jimmy T Tate	x			
	4	1	0	0

CARRIED.

- 9.3 Approval of Purchase Order for the purchase of a 2022 Ford F150 truck from Fairway Ford in the amount of \$42,930.00.

Pender County Sheriff's Office is requesting approval of a purchase order for the purchase of a 2022 Ford F150 truck from Fairway Ford. The price includes all equipment and up-fitting of the truck. These funds were budgeted for in FY 23. The purchase will come from account 510-407403.

Moved by David Piepmeyer, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

9.4 Hurricane Matthew Hazard Mitigation Grant Program Acquisition Project
- Establishment of Just Compensation Resolution

Pursuant to Pender County's grant agreement for the Hurricane Matthew (DR-4285) Hazard Mitigation Grant Program (HMGP) the County has received appraisals for two properties currently participating in the acquisition, or buyout, project. The contracted appraiser has certified that the properties listed below have been appraised in accordance with State law and Uniform Standards for Professional Appraisal Practice (USPAP) guidelines. • 7357 NC HWY 53 E, Burgaw (PIN: 3351-25-0853-0000): \$149,000 • 4197 Canetuck Road, Currie (PIN: 2243-65-8266-0000): \$79,000 These two properties were initially impacted by Hurricane Matthew in October 2016. The owners originally applied for funding assistance to have their homes elevated as part of the HMGP Matthew grant program. Prior to work starting on those projects, Hurricane Florence impacted these homes again. After Hurricane Florence, both homeowners decided they would prefer to switch from the elevation program to the acquisition program. The requests to change programs require FEMA approval. In May 2022, staff was notified that these requests had been approved by FEMA and have since secured professional services to begin the acquisition process. This program is fully grant-funded through a cost-share initiative between FEMA and North Carolina Emergency Management. Federal funding pays for 75% of costs and state funding covers the remaining 25%.

Moved by Jacqueline A. Newton, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			

David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

9.5 Approval of Offer & Authorize Closing Process for Sale of Surplus Property - Parcel 2266-31-2140-0000 Slocum Trail, Currie

Please consider the attached documentation of the bid for surplus property - parcel number 2266-31-2140-0000 on Slocum Trail in Currie. Note that because this property was authorized for public auction previously and auctioned on GovDeals, no upset bid period is required. It is recommended that the \$5,759 bid for this parcel from Terry Ayyad of TSA Holding Group LLC be accepted by the County and authorize County Manager's Office to begin the closing process. The attached letter indicates the details of the bid for this property. The tax value for this property is listed at \$5,712. The County acquired through tax foreclosure in 2017 for \$2,745. This is a wooded residential lot, .47 of an acre, with road access.

Moved by Jacqueline A. Newton, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

9.6 Approval of Budget Amendment and Purchase Order to Fairway Ford for Asset Manager Service Vehicle

Removed from 11-7-2022 agenda tabled to a future agenda

9.7 Agreement Between NCDOT & Pender County for Disaster Related Debris Removal Agreement

Agreement between NCDOT & Pender County, in the event of a declaration of a State of Disaster or Imminent Threat of Disaster or Imminent Threat of Disaster and/or a State of Emergency, the County of

Pender will be able to remove and dispose of disaster-related debris on all released State System Roads, and Federal Emergency Management Agency (FEMA) will be able to provide reimbursement for emergency services.

Moved by Jimmy T Tate, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer		x		
Jimmy T Tate	x			
	4	1	0	0

CARRIED.

9.8 Approval of Surplus Property Acceptance of Offer - Generator to Maple Hill VFD

Please see attached letters from Pender County Emergency Management and Maple Hill Volunteer Fire Department. The County recently received the attached request from Maple Hill Volunteer Fire Department for one of our surplus generators. There are four generators listed on a consent agenda item for typical surplus since it was determined that there is no further use to the County for these items. This request is to accept an offer from Maple Hill Volunteer Fire Department to purchase one of our surplus generators for \$10. This generator (as well as the others) is fully depreciated and has \$-0- book value to Pender County.

Commissioner Piepmeyer requested that Mr. Batson reach out to the schools to see if they need the other generators before placing on Gov Deals.

Moved by George Brown, seconded by David Piepmeyer

Motion approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			

David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

- 9.9 Approval of Lease Agreement renewal between the Parks Foundation of Pender County Inc and Pender County.

The ParksFoundation of Pender County Inc owns 42 acres of land adjacent to Hampstead Kiwanis Park also known as the Penderland Greenway. The Foundation wishes to renew the lease of the land to the County for an additional three-year period for the purposes of providing recreational and educational events to the citizens using Hampstead Kiwanis Park. The lease covers maintenance and upkeep by the County as well.

Moved by David Piepmeyer, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

- 9.10 Approval to Accept Parks and Recreation Trust Fund Grant for Central Pender Park Project. Approval of Capital Project Ordinance and Budget Ordinance Amendment for Central Pender Park Project

On April 19, 2022, the Board of County Commissioners approved the submission of a Parks and Recreation Trust Fund (PARTF) grant application requesting the maximum possible grant award of \$500,000 for the Central Pender Park Project with a total project cost of \$3,205,000. The total project cost includes \$330,000 for the land purchase that we received a waiver for so the land could be purchased prior to the grant award. The PARTF grant funds of \$500,000 are reimbursable on a dollar-for-dollar basis. Central Pender Park will be located on Highway 117 North, approximately three (3) miles from the Town of Burgaw. The initial phase will develop approximately twenty-

eight (28) acres of the total sixty (60) acre parcel. This project, which must be completed by 10/31/2025, will include four (4) multi-purpose fields, 3500 linear foot multi-use handicap accessible path, playground, concession/restroom facility, picnic shelter, parking and other site enhancements.

Moved by David Piepmeyer, seconded by Jacqueline A. Newton

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

9.11 Approval to Accept Parks and Recreation Trust Fund Grant for Hampstead Kiwanis Park Phase 4. Approval of Capital Project Ordinance and Budget Ordinance Amendment for Hampstead Kiwanis Park Phase 4

On April 19, 2022, the Board of County Commissioners approved the submission of a Parks and Recreation Trust Fund grant application requesting the maximum possible grant award of \$500,000 for Hampstead Kiwanis Park Phase 4 with a total project cost of \$2,102,693. The total project cost includes \$102,693 which is the tax value of the approximate 26 acres that will be donated by Hampstead Kiwanis Park, Inc. The PARTF grant funds of \$500,000 are reimbursable on a dollar-for-dollar basis. This project, which must be completed by 10/31/2025, will include two (2) multi-purpose fields, 1500 linear foot multi-use handicap accessible path, six (6) tennis courts, four (4) pickleball courts, two (2) basketball courts, picnic shelter/restroom facility, lawn game and picnic area, parking and other site enhancements.

Moved by David Piepmeyer, seconded by Jacqueline A. Newton

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			

Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

10 DISCUSSION

11 APPOINTMENTS

11.1 Approval of Appointment to Pender Parks and Rec Advisory Board

Moved by Jimmy T Tate, seconded by David Piepmeyer

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

11.2 Approval of reappointment of Commissioner Newton to the Lower Cape Fear Water and Sewer Authority Board

Moved by Jimmy T Tate, seconded by David Piepmeyer

Motion approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton			x	
David Piepmeyer	x			
Jimmy T Tate	x			
	4	0	1	0

CARRIED.

12 MAPLE HILL WATER AND SEWER DISTRICT

13 ROCKY POINT WATER AND SEWER DISTRICT

13.1 Approve Resolution Accepting the Deed of Dedication of Water Distribution System for Wyndwater Phase 5B

The water system improvements for the development of Wyndwater Phase 5B have been completed and approved by NCDEQ and Pender County Utilities. The official dedication of these improvements is provided in the attached documents to be recorded upon the Board's approval.

Moved by George Brown, seconded by Jacqueline A. Newton

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

14 SCOTTS HILL WATER AND SEWER DISTRICT

15 MOORES CREEK WATER AND SEWER DISTRICT

16 CENTRAL PENDER WATER AND SEWER DISTRICT

17 PENDER COUNTY BOARD OF HEALTH

18 SOCIAL SERVICES BOARD

19 ITEMS FROM THE COUNTY ATTORNEY, COUNTY MANAGER, ASSISTANT COUNTY MANAGERS, & COUNTY COMMISSIONERS

Trey Thurman, Attorney, Items 3, Items 5, Items 6 closed session
David Andrews, County Manager, told the board about Focus Broadband assistance program and RFP for Healthcare consultants are due November 15.
Commissioner Tate, Thanked Lt. Ramsey and Billy Sanders for Chairing the Spot Festival. Went to Holly Shelter game land with the tourism and parks and rec. Thanked Surf City for the Diamond Rio concert.

Commissioner Newton announced the caution lights have been placed at Malpass Corner Road and 421. She requested to have Commissioner Tate voted in as the voting delegate for Pender County at the Legislative Goals Conference. She attended The Environmental Defense Fund meeting at the Battleship. She also attending the Solar Conference in Boone as well. Focus broadband has made a lot of progress on the west side of the county.

Commissioner Piepmeyer, Don Shields called him in regards to a noise disturbance, and Mr. Piepmeyer stated we might need to revisit the noise ordinance. WMPO meeting update, swap out projects to get the Hampstead Bypass done. The WMPO also voted to support the widening study for Hwy 210.

Commissioner Brown, request to have Legislative Goals voting rep added to the agenda.

Chairman McCoy, stated the Ghost Walk was great.

Moved by David Piepmeyer, seconded by George Brown

Motion Approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

19.2 Motion to vote Commissioner Tate as the Pender County voting rep for Legislative conference.

Moved by David Piepmeyer, seconded by George Brown

Motion approved

	For	Against	Abstained	Absent
George Brown	x			
Fred McCoy	x			
Jacqueline A. Newton	x			
David Piepmeyer	x			
Jimmy T Tate	x			
	5	0	0	0

CARRIED.

20 CLOSED SESSION (IF APPLICABLE).

Commissioner Brown made a motion to go into closed session according to General Statue 143-318.11 to discuss Items 3 Attorney-Client, Item 5 Land Acquisition, Item 6 Personnel.

21 ADJOURNMENT

Novant Health Pender Medical Center

Update for Pender County Board of Commissioners
November 7, 2022



Mission

Novant Health exists to improve the health of communities, one person at a time.

Vision

We, the Novant Health team, will deliver the most remarkable patient experience in every dimension, every time.

Values

Compassion
Courage
Diversity, Inclusion and Equity
Excellence
Safety
Teamwork

Our people

We are an inclusive team of purpose-driven people inspired and united by our passion to care for each other, our patients and our communities.

Our promise

We are relentlessly pursuing remarkable care every day — so you can expect the compassionate, expert, personal experience you deserve.

Our principles

Access for All • Human-Centered
Purposeful Innovation • World-Class Quality



The journey to partnership



New Hanover Regional Medical Center (NHRMC) recognized the issues facing standalone health systems. From a **position of strength**, NHRMC wanted to find a strategic partner with aligned goals to join forces at a pivotal time in healthcare.



Novant Health and New Hanover Regional Medical Center partnered in February of 2021, with a **shared vision, mission and values** to meet the healthcare needs of the community together. Novant Health now operates **Pender Medical Center**.

As part of the partnership, Novant Health committed to:

- Advancing the value of care
- Achieving health equity
- Driving quality of care
- Effective governance
- Engaging staff
- Improving access to care and wellness
- Investing to ensure long-term financial security
- Partnering with providers
- Strategic positioning



What we've accomplished together so far



Health Careers Education

\$2M

To strengthen the healthcare workforce through collaborative investments and scholarships alongside our **college and university partners**

Partnered with UNCW to **Launch iHEAL** to educate students about health careers

117

New local participants in Novant Health's yearlong **nurse residency program**

Upward Mobility RN Educational Assistance Fund is now **supporting Coastal team members-** with an initial class of 14

\$200K

Value of scholarships invested in health careers for local students



Our Remarkable Team

\$65M

Invested to retain top talent, including base pay increases and bonuses



Extended the Novant Health **\$15 per hour healthy community wage** to Pender Medical Center teams



UNC Health Partnership



Advancing **research and clinical trials** with UNC Health



Expanding UNC School of Medicine class size to 24 third year students



Launching **sickle cell clinic** in Wilmington with UNC Health



Planning new **psychiatric residency**



What we've accomplished together so far



Affordability & Access

Families at or below **300%** of the federal poverty line will **not owe payment for a bill**

Financial assistance

Pender Medical Center patients qualifying for charity care

2021

270

2022

Thru September

1,665

100

New providers onboarded, including pediatric subspecialties, to the region by end of 2022



Diversity, Inclusion & Health Equity

Expanded **Health Community NC 2030** dashboard statewide

Adopted Novant Health screening **mammogram goal** to emphasize health equity



Safety & Quality

Faster stroke treatments with Viz.ai artificial intelligence

Adopting data and analytics to enhance safety and quality



Expanding Mobile Care

\$400,000 Invested

to create "Health Care on Wheels" to bring screenings, education and primary care to underserved areas throughout the region

Forces impacting healthcare



COVID-19

The pandemic required health systems to cancel elective procedures, transition to virtual care and quickly adapt to meet the community's needs



Staffing Shortages

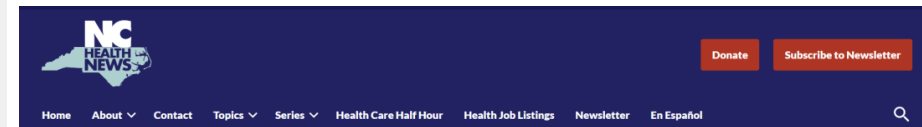
Health systems are facing the challenge of staffing shortages nationwide, causing patient safety and quality concerns



Financial

Nationally, health systems are dealing with major financial issues including rising costs for drugs and supplies, supply chain disruptions and inflation

6



MENTAL HEALTH

New mental health data show 'unsustainable' burden on NC hospitals

Rising mental health-related emergency room visits, more involuntary commitments and longer wait times for psychiatric hospital beds are symptoms of much larger problems within the state's mental health system, health experts say.

Staffing demands as pandemic surges could cripple NC hospitals

While beds and ventilators were a concern for hospitals early in the pandemic, officials now worry about having enough trained staff to handle the rising case load, while frontline workers cope with burnout.

HEALTHCARE

Views From labor to laundry, supply chain issues are impacting the healthcare industry

Record Hospitalizations Are Straining North Carolina's Hospitals, NCDHHS Requests Federal Assistance

Recent successes building on track record of investment

- **Pender signed a twenty-year management agreement with NHRMC originally July 1999**
 - Tremendously collaborative relationship that has stabilized a rural hospital and connected team members and the community itself into larger health ecosystem where delivery of healthcare has been elevated throughout
- **Agreement extended twice since then and currently set to expire 7/16/2023**
- **NHRMC has contributed over \$61M through 2021 to support operations**
- **More than tripled payroll (salary, wages and benefits) from \$7M to almost \$24M between 2000 and 2022**
- **NHRMC has contributed a total of \$20.8M in capital contributions, with significant projects including:**
 - Surgical services renovation (2 operating rooms and 1 endoscopy suite) and upgraded imaging equipment
 - Renovation of all patient rooms on 1 West
 - Main entrance renovation that included main lobby, gift shop and chapel
 - Infrastructure improvements for things like generators, roofs, HVAC, etc.
 - Electronic medical record (EMR)
- **Annual contributions to pension fund between 2014 and 2020 totaling \$3.6M**

Remarkable improvements from these investments



Bringing more physicians to Pender County

Black River Health Services in partnership with Novant Health Pender Medical Center received a HRSA grant ~\$500,000 to **establish a rural Family Medicine training track**

- Goal to have up to 6 Family Medicine Residents training at Black River
- Planning to start by July 2024

“The rural family medicine residency track gives the Pender County community **access to better health care** – but it also gives them a cohort of doctors and the faculty to teach them, people who get really invested in improving the health of that community.”



- Dr. Janalynn Beste, Family Medicine Residency Chair, Novant Health NHRMC

ONGOING INVESTMENT

Focusing on expanded access

In Pender County



Collaborative look at the future



Additional access points



Expanding services in Rocky Point



Need for a replacement hospital

And across the region



\$600M committed over 10 years to fund facility improvements



\$2.5B committed to support additional needs in the coastal region



Investments include building new Scotts Hill medical center, Neuro patient tower, Leland Ambulatory Surgery Center and outpatient cancer care at Scotts Hill



Next steps

- Our operating agreement ends July 2023.
- In support of our Pender Medical Center team members, our goal is to avoid creating a prolonged period of uncertainty through an extension of the operating agreement.
- Novant Health looks forward to continuing to work with Pender County leaders to determine the next steps for the community.



Novant Health Pender Medical Center

